



cordia

„CORDIA PLUS”
UL. WŁADYSŁAWA GRABSKIEGO 10
32-640 ZATOR, POLAND

WARRANTY CARD

PRODUCT NAME :

SYMBOL:

PRODUCTION DATE:

.....

DATE AND NUMBER OF SALES PROOF:

.....

Stamp

.....

Date and sign of seller

WARRANTY CONDITIONS

1. Manufacturer guarantee correct functioning and good quality of product used in accordance to its specification. Producer gives 24 months guarantee from the date of purchase. Warranty applies to European Union territory.
2. Manufacturer ensures that product is of good quality and it does not have any defect. The product fulfils its functions if it is operate as intended, under the conditions which do not differ from normal, with proper care and maintenance.

Guarantee do not include – natural consumption of battery packs and light sources, which strictly depends on the operating conditions.

3. Warranty starts from the date of sale of the product to the customer .
4. Warranty includes repair of the product during the guarantee period. Way of removing the defect will be indicated by party which receive guarantee – Guarantor.
5. With guaranty claim customer should present invoice or receipt as well as signed warranty card, document confirming assembly by an authorized person. Defects detected during the time of warranty come under immediate (until 14 days) declaration under penalty of losing the warranty.
6. Purchaser should check quality and quantity at the moment of purchase and confirm that by signature on the warranty card. Customer is required to show the warranty card when (laying the claim/ submitting the claim.
7. Term of warranty repair from the date of acceptance the claim is: 45 working days.
8. Purchaser is obliged to deliver appropriately packed defective goods to the distributor of the guarantor, where the guarantor get defective goods at its own expense . (The guarantor does not receive the product directly from the final customer). In the event there is no basis of complain, all costs, including transportation and repair costs will held by Buyer.

The guarantor does not cover the cost of assembly / dismantling of mirrors and any expertise, research and the like similar expenditure related to the complaint product.

9. The loss of the warranty will take place:
 - Using in an inappropriate way.
 - Contamination of the product.
 - Improper cleaning and maintenance of procedures.
 - Damage or failure due to unauthorized modifications, improper installation
 - Defects caused by improper use and mechanical damages.

- When the product was repaired or modified by unauthorized service.
- When the product has been operated with unrepaired defects.
- Damage resulting from accident, natural disaster, force majeure, improper use, or use in an area not covered by the warranty.
- Damage caused by improper connection.
- Damage caused by power surge, improper power supply or in a manner inconsistent with the instructions.
- Damage resulting from the use or storage in an environment which parameters exceed the limits described in the user manual.
- Claims of damage of component that was not manufactured or supplied by “Cordia Plus”.

10. Any reworking of the product and try to self-repair result in a loss of guarantee

11. In case of any: - replacement of product parts - other repair – replacement of the entire product warranty period shall be extended for the period of repair or replacement of the product or its components, according to the warranty period.

12. Warranty card without seller confirmation is not valid. Duplicates won't be issued.

13. All products manufactured by “Cordia Plus”, which contain electrical equipment are labeled with the name plates with date of manufacture.

14. Name plate is mounted in place unseen for final customer and it does not affect the aesthetics of the final product

15. Warranty for product including electrical equipment is taking into consideration on the basis of name plate, which must be on the product during the whole warranty period.

User Instruction:

1. Using
 - Product for everyday use.
2. and Maintenance
 - Use and adhere to the recommendations in this manual will help to extend the high quality of the product and ensure satisfaction from its use.
 - All contamination should be removed immediately after it occurred.
 - Aluminum elements and glass should only be cleaned with a soft, damp cotton cloth. To clean the surface of the aluminum and glass do not use any abrasive cleaners (pastes, powders, lotions, etc.)
3. The product should be used in closed interiors and protected from the adverse weather conditions
4. Product should be used in accordance to its construction and purpose.
5. Final resolution:
 - Connection to the grid can only be performed by an authorized person.